

## Short Article

# Service Industry: Four Star Hotel of Allahabad Hotel

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## I N F O

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## I N T R O D U C T I O N

Hotel Kanha Shyam, a four-star hotel, is in the heart of the city of Allahabad in the most prestigious Civil Lines area. It offers banquet facilities for 500 persons at one time. Gracious hospitality is extended here along with sumptuous cuisine. Every effort is made to ensure the customer satisfaction regarding hospitality.

This research has been undertaken in this hotel for seven weeks to make an in depth and comprehensive study on "HR Policies & function in four Hotel of Allahabad" The mere entry in the hotel lobby on the gleaming marble and granite lobby fills the heart of the guest with excitement. A sense of being in a sophisticated and elegant world apart the bustle of the city pervades Hotel Kanha Shyam. The huge lobby resplendent with imported Italian & Nepalese marble is provided with comfortable sofas and armchairs. Every effort is made at the hotel to make the stay as pleasant as possible. In fact, the comfort of beautifully carved ceilings of the lobby, the crystal, silver and bone china all enhance the atmosphere of sumptuous refinement. Other hotel facilities include a beautiful and well-maintained swimming pool, a health club and a travel desk for your convenience. Above all, there is unsurpassed service beginning from the moment guests are greeted at the hotel. Extraordinary service is perhaps the greatest luxury at Hotel Kanha Shyam. The hotel also provides a comprehensive Conference services for business conferences and meetings. A great care is taken to ensure all the convenience and state of the art facilities to make the conferences organized in the hotel a grand success. The Conference Hall has a capacity of 450 persons and is fully equipped with conference facilities like communication assistance, telex, and fax facilities. The painstaking attention to detail so evident in the Banquet Hall's decor is matched by the hotel's unsurpassed commitment to service. Hotel restaurants contain three sections "Court View; Baradari and Patio".

### Hotel History

On 20/07/1997 Hotel Kanha Shyam was inaugurated by the Governor of U.P "Mr. Romesh Bhandari".

On 20/07/1997 Hotel becomes operational.

Hotel Name- Hotel Kanha Shyam

The Hotel Promoter- "MIs SBW UDYOG LIMITED."

Building Area- Height 42 meter; Size 40\*23 meter.

Plot area- 5229 squad yard.

Address- 22/1 strachey Road Civil Lines Alid. , 2560123/1 32.

Hotel Category- 4\* Star.

No. of Floors- G+8+Basement.

Lifts- 2 for Guest & 2 for Staff.

No. of Rooms- 70 Deluxe rooms; 13 Chamber's room; 2 Suit rooms.

Restaurants- Patio; Baradari; Court View.

Banquet Hall- I Royal Room (Senator 1 & Senator 2).

Set Up- Centrally Air Conditioned set up all public area.

Swimming pool- 1 pool.

Health club- 1 health club.

### Corporate Governance

Current members of the Board of Directors of Hotel Kanha Shyam are:

Shri Shyama Charan Gupta (Chairman-cum-managing Director)

Mrs. Jamnotri Gupta (Director Administration)

Shri Vidup Agrahari (Director)

Shri Vibhav Agrahari (Director)

Mrs. Neelima Gupta (Director)

Mrs. Deepika Agrahari (Director)

Shri Rajeev Shandilya (GM)

Shri Gyan Prakash (Personnel Manager)

Shri Khalid Siddiqui (Manager Accounts/Control)

### Home

A feeling of being in a refined and rich completely different invades Hotel Kanha Shyam. Entering the shining marble and stone anteroom from the energy and the clamour of the city, visitors are welcomed in a universe of extravagance.

The immense anteroom brilliant with imported Italian and Nepalese marble is dispersed with agreeable couches and rockers. Each exertion is made at the lodging to make your visit as lovely as could really be expected. Truth be told, the solace of perfectly and delegated cut roofs of the entryway, the gem, silver and bone china all upgrade the air of rich refinement.

### Accommodation

All rooms furnished with worldwide and domestic direct-dial phone, whole inn Wi-Fi associated, Television, four station music framework, in house video, live satellite news and amusement transmission, hair dryer (on demand), little bar, tea/espresso creators.

### Deluxe Room



Comfort and elegance define Deluxe Rooms, which are decorated with modern Asian touches and wood accents.

- Room Features
- Each Deluxe Room offers elegantly current decorations
- LCD TV with satellite Channel
- Wi-Fi Internet access (chargeable)
- A leader composing work area
- Mini bar
- Mini Fridge
- The open, breezy washroom offer unique shower items.

### Kanha Club





Our club rooms are planned in a magnificent blue to make your visit reviving. The utilization of rich backdrop and craftsmanship on the dividers make the feeling of solace and extravagance.

#### Room Features

- Rooms include a huge satellite-prepared TV
- Wifi Internet access (chargeable)
- An chief composing work area
- Mini Bar
- Mini Fridge
- The extensive, vaporous restroom offer unique shower items.

#### Royal Club

Our newly renovated Royal club rooms are stylishly designed to make your stay more refreshing. The room is specially designed keeping in mind the needs of today's traveller. The use of rich wallpaper and art on the walls create the ambiance of comfort and luxury.

- Room Features
- 32 inch LCD TV with satellite station
- Cubical Shower
- Adjustable Bedside Reading Lamps
- Direct Dial Telephone
- Wi-Fi Internet access (chargeable)
- An Ergonomic Executive Writing Desk
- Mini Fridge
- Mini Bar (chargeable)
- Stylish Wooden Floor
- DVD Player upon demand (chargeable)

- Electronic Safe Lock
- Hair Dryer upon demand
- Iron and Ironing Board upon request

#### Chambers



The chamber room offers the advantage of room to our visitors and is planned in an energizing red and gold to cause you to feel spoiled. All rooms outfitted with worldwide and domestics direct-dial phone, whole lodging Wi-Fi associated (chargeable), Television, four station music framework, in house video, live satellite news and diversion transmission, hair dryer (on demand), little bar, tea/espresso creators.

#### Suites





### One Bedroom Suit

The Akbar and Jawahar suites are extravagant and dignified. Visitors make the most of their own private attracting rooms expansion to the excellent rooms. All rooms furnished with worldwide and domestics direct-dial phone, whole inn Wi-Fi associated (chargeable), Television, four station music frameworks, in house video, live satellite news and diversion transmission, hair dryer (on demand), scaled down bar, tea/espresso creators.

### Unparalleled Comfort and Luxury

Hotel Kanha Shyam offers a truly International experience in luxury & hospitality.

### Prayagraj – The City of Sangam

From millennia, individuals have been attracted to the city of Allahabad – the antiquated city of Sangam a city having a conversion of three worshipped blessed waterways – Ganga, Yamuna and Saraswati. The city of the Kumbh and Magh Mela. It's a city which has base camp of different government bodies are found additionally the High Court for the province of Uttar Pradesh. Presently, sightseers and business voyagers both can profit agreeable and extravagant Four Star inn stay, directly in the core of the city at the most rumoured address of Prayagraj.

### Your Luxurious Abode

Hotel Kanha Shyam is the ideal illustration of where the customary old world appeal meets the cutting edge world advancements in concordance and they together make wizardry which is a sheer joy, for both the business voyager and the traveler.

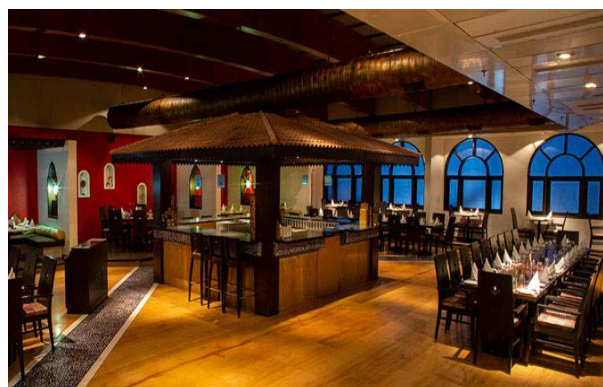


### Rooms

Kanha Shyam offers a choice of well appointed and luxurious rooms which includes Deluxe Rooms, Club Rooms, Chambers and Suites. Each room offers all the modern conveniences and comforts.

### The Patio

Directly from a fortifying breakfast to a force lunch to a peaceful supper, all that gets served at 'The Patio' is scrumptious and the spot consistently invites you with endearing grins and mouth-watering scents. This multi-food eatery set up in an excellent feel serves an outfit of luxuries that deal with even the most many-sided palates and sooth each taste buds.



### Jannat

Consistent with its name Jannat is the most pursued "All Indian Cuisine" forte eatery among local people in Allahabad. It serves it's visitors with the curated and made to approach flawless broad menu which incorporates impossible

assortments of kebabs, pastries and different rarities. Live execution of ghazal and conventional Indian music reproduces the quality of Royal Durbar. The experience is eminent, entrancing and leaves the spirit at content.

### **Celebrity Bar**

Enter the Celebrity BAR and you will feel no not exactly being one. A vivid blend of temperaments, Choicest scope of imported and Indian wines, alongside a captivating grouped serving of mixed drinks, mocktails, and other exciting refreshments to suit the fluctuated decision of the visitors are offered mystically by gifted barkeeps. Big name bar is an ideal spot to celebrate, to spend long nights and to engage your loved ones.



### **Host an Event with Kanha Shyam**

Any occasion of any size, any style, any state of mind, say conferences, meetings, weddings or private gatherings. The dinner at Kanha Shyam would add to its greatness and effect. The completely prepared meeting place gives the sensation of conventional eminence and is outfitted with current advancements including a huge screen projector, Wi-Fi office, climate the board, distant controlled lights. A wedding at Kanha Shyam Hotel is an extraordinary second, guaranteeing excellent topics, plans and novel ideas for every service, the decision among indoor and open air banqueting courses of action, rich convenience for your visitors and a specialist providing food group that flourishes with making each occasion exquisite, energetic and an encounter that should not be taken lightly.

### **Conclusion**

The services in this of hotel is very up to the mark and expensive. Although it is encountered as one of the most exclusive hotels for its services, architecture, and facilities.